

Tuesday 16th April

To whom it may concern,

Essential Hygiene signed a two year contract with MOSI on the 1st November 2010 during this time the Essential Hygiene team have worked hard to ensure that service levels at MOSI have improved to the desired standard.

The nature of the MOSI site and its galleries are of significant historical importance spread across a seven acre site with five large buildings, two office blocks, storage areas, car park and most importantly galleries which are open to the public in addition we hold corporate and scientific events, Essential have proved that they are able to meet MOSI's high expectations throughout its operations and regularly go the extra mile to ensure that MOSI's cleaning needs are met.

The Essential team display a professional attitude at all levels of employment, from senior managers, site supervisors to cleaning operatives.

Thank you Essential Hygiene for the hard work put into MOSI to ensure that the Cleaning, Window Cleaning and Washrooms services on site have improved the image of MOSI.

**Mark Brooks
Visitor Experience Team Leader**

mosi
MUSEUM OF SCIENCE & INDUSTRY

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